# 822 Queue and A

The customer support group of Contest.com receives and responds to requests for technical support via e-mail. Requests may begin arriving when the office opens at 8:00 a.m. and all requests must be serviced by the end of the day.

As requests are received, they are classified according to a predetermined list of topics. Each member of the support staff has responsibility for one or more of these topics and each topic has one or more support personnel assigned to it. Because staff members have different levels of expertise, each staff member has a prioritized list of topics that he or she can handle. Staff personnel are not permitted to handle requests outside their specified areas.

As staff members become available, they select from the pool of waiting requests according to their priority list of topics. All requests arriving at time t are available for allocation at time t. If two staff members are simultaneously available, scheduling preference is given to the one whose most recent job was scheduled earliest. If there is still a tie, scheduling preference is given to the person whose id number appears earlier in the input list of staff people. At the opening of business, all personnel are available to handle requests.

You have been asked to perform a preliminary analysis of the technical support environment based on a number of different scenarios. For each scenario, information will be given about the mix of requests and the division of labor among the staff. For each topic, you will given the average number of requests per day for that topic, the average elapsed time before the first of these requests is received, the average time between requests for this topic, and the average time needed to service the request. All times are given in minutes. You will also be given a list of support personnel and, for each one, a list of the topics for which he or she has responsibility. (Since data are based on estimates, factors such as coffee breaks, lunch, computer failures, etc., can be ignored.)

#### Input

Input consists of a number of scenarios. Each scenario begins with the number of request topics, a positive integer no larger than 20. This is followed by a description of each topic. Each description consists of five integer values: a unique topic identifier, the number of requests for that topic, the elapsed time before the first request for that topic is received, the time needed to service a request, and the time between successive requests. All but the third of these values are positive integers; the elapsed time until the first request could be zero. Following this, the number of personnel is given. This will be a positive integer not to exceed 5. Finally, a description of each person is given in the form of three or more positive integer values: a unique identifying number for the person, the number of topics covered by this person, and a list of the topic identifiers arranged from highest priority to lowest priority for that person. A zero follows the last scenario.

#### Output

For each scenario, the output consists of the scenario number followed by the statement, 'All requests are serviced within m minutes.' where m is the number of minutes from the start of the business day until the last request is serviced.

### Sample Input

3 128 20 0 5 10 

## Sample Output

Scenario 1: All requests are serviced within 195 minutes.